

# **ROL APP USER GUIDE**

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### Introduction

This document is to serve as a user guide for the CPW ROL Application, its purpose is to help users correctly navigate the app and use its functions properly as designed by CPW and the River Outfitting Licensing (ROL) Program. The app is designed as a licensing and inspection tracking program not a guide database. While guides and their information is entered in the app for the purposes of Office Records Inspections (OI) the app does not replace the requirement on outfitters of proper record keeping of guide files. The app allows for better communication between the ROL program and outfitters about licensing, office inspections, river safety inspections, and citations while reducing the amount of physical paper and mailing between the ROL program and outfitters. The App went live in 2022 and is still undergoing changes. As these changes are made things that affect users will be added in this document and sent out to outfitters.

As users continue to switch over to this system more issues may be encountered. As you encounter an issue please refer to the user guide, if issues still occur please reach out to the below ROL program contacts:

Michael Haskins, ROL/Swiftwater Investigator- michael.haskins@state.co.us

Grant Brown, ROL Program Manager- grant.brown@state.co.us

Thank You.

### **Requesting Access**

To request access as a new user to the ROL app visit <u>https://cpwrol.state.co.us/login</u> Select Register



#### Enter All Required Fields

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📀 Card Account Sum 🞽 USGS Current Cond 🧯 Ope	Fox® Deskto 😨 Help center 🛛 🐽 Kronos Workforce 🌚 CPW River Outfitter 🚱 Co	olorado Parks & 🔇 American Whitewater »
🚱 Colorado Rive	er Outfitters Licensing	
	Sign in Register	
	Registration	
	Enter Your Full Name *	
	0 / 50 Enter Your ROL Account Email Address *	
	Enter Your ROL Password *	
	0/20	
	Register For A ROL Account	
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### NOTE PLEASE ENTER AN EMAIL THAT IS REGULARLY CHECKED AS THIS IS WHERE ROL

### NOTIFICATIONS AND COMMUNICATION FROM THE ROL PROGRAM GOES TO.

Passwords must be at least 8 characters, must have upper and lower case letters, must have at least one digit and must include a special character (?!@#\$%^&\*).

Next you can enter the company and role you need to be added to for existing licensed companies in the comment section or start a new license.



#### **Roles Defined**

Manager/User: Allows all access to company information, citations, inspections, guide information. Can complete License Renewals

Guide: Allows a guide access to sign the affidavit. Can only see that guides information no business or other information displayed

This request is sent to the ROL app administrators for approval please allow 3 business days for activation. You will receive an email when your request has been fulfilled.

### **NEW LICENSE**

After selecting apply for a new license from the registration page enter all required information on the Edit Outfitter Information Page.

	Colorado River Outfitte	rs Licensing	
		Outfitter License Application	
		City *  City	
© 2022 C	Colorado Parks & Wildlife	201 5 ROL Program   Regulations   TOPS	
	Colorado River Outfitte	ers Licensing	A state of the
		Primary Mailing Address         Address *         Address 2         City *       State *         Postal Code *         Primary Phone Number *         Primary Phone Number *         Primary Enail Address *         Prese provide 10 dgp phone number without datatest         8 of 10         Physical address where the license will be displayed         Address *         Address 2         City *       State *         Prese provide 10 dgp phone number without datatest         8 of 10         Physical address where the license will be displayed         Address 2         City *       State *         Prese provide 10 dgp inter number without datatest         Matters 2         City *       State *         Prese provide 3 linguitzments set forth in regulation #300-5(a)?         Insurance         Heets all requirements set forth in regulation #300-5(a)?         (ratio regulation #300-5(b) (so correge for rupid/right which(set))	

Colorado Rivel Od		State *	Postal Code *		
	Please list the street a on the license and whe	ddress where your River Outfitter License re your records inspections will take plac	Please provide a 5 digit zipl 0 of 5 will be displayed. This is the location that w re.	will be shown	
	Insurance Meets all requirem Meets all requirem (#300-5(a) is general li	ents set forth in regulation #300-5(a)? ents set forth in regulation #300-5(b) if a ability, #300-5(b) is coverage for qualifyir	pplicable? ig shuttle vehicles)		
	General Liability Carrier * Coverage *	Policy #* Expiration Date * 9/14/2023	Ø		
The second	Shuttle Vehicles Carrier	Policy # Excitation Date *			Kar
	Coverage Comments Applicant Comments	9/14/2023	0		al and
	Save New and Cont	nue			No. No.
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If you are a fishing outfitter check the fishing guide box and enter your DORA (Department Of Regulatory Agencies) Outfitter license number.

Mailing address: Please put an address that can receive mail from the ROL program if needed. Again please put a good contact phone number and email address for the ROL program to reach you.

Physical address: Address where license will be on display for the public to see and where all records will be kept

Enter all pertinent insurance information

Click Save and continue

This will bring you to your Outfitter home Page

🖬 Company Informatio	n (Click to view or upload documents)	/	🚢 Regis	tered User(s)			
ROL #: 9999 Name: ROL USER ( Owner: ROL USER GUIDE State Fishing Guide? 🗙 Rivers/Sections:	GUIDE Status: New Incorporated: Colorado		Name ROL USER G	<b>Email</b> UIDE rolusergu	uide@yahoo.co	<b>Phone Role</b> m	Edit Remo. User
DBAs	Click here for more information.	~	🤞 Guide	Roster (Click	to view all)		+ 🗜
Contact Information	Click here for more information.	~	Name	Туре	CPR	First Aid Edit	Deactiva.
Insurance Information	Click here for more information.	~					-
Uploaded Documents	Click here for more information.	~					
Outfitter Licenses	ed Expires Comments	Action					
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Inspections							

To continue with your new license click on the pen icon on the right side of the Standard Draft license under Outfitter Licenses

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🖬 Company Informatio	n (Click to view or upload documents)	1	🚜 Regis	stered User(s)			
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DBAs	Click here for more information.	~	🤞 Guide	Roster (Click	to view all)		+ 🗈
Contact Information	Click here for more information.	~	Name	Туре	CPR	First Aid Edit	Deactiva
Insurance Information	Click here for more information.	~			-		
Uploaded Documents	Click here for more information.	~					
Outfitter Licenses Type Status Issue	ied Expires Comments	Action					
Standard Draft		$\sim$					
■ Inspections							
							2
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This will bring you back to edit outfitter information page, review all entered information and click next

Enter all DBA (Doing business as) information as required by Regulation #300.4 and click next

= 😳 Colorad	o River Outfitte	ers Lice	ensing		٤
	2 Add Doing Business As (DBA) Optional Please list all of the DBA business nam DBA Phone ROL RAFT USER 555.555.5555 DBA *	ies, addresses, and te Address 123 ABC, Denver,	Rephone numbers that will be used under th CO 80122 Phone * Provide a 10 digit phone numbert	iis license.	
	Address * City * Add DBA Back Next	*	Zipcode *	S. S	
2022 Colorado Parks & Wildlife	Attach Documents	ROL P	rogram   Regulations   TOPS		- AN

Attach copy of current Certificate of Insurance that lists CPW ROL Program as a policy holder and click next



Choose License Type and Term

Standard License: All companies other than listed below

Limited License: Companies that run solely on the below river sections, per Reg #300.12

-North Platte River- Northgate Canyon

-Green River- Within Dinosaur National Monument

-Yampa River- Within Dinosaur National Monument

-Colorado River- Ruby Canyon

-Dolores River- Gateway Canyon

Click Pay Application fee and go all the way through prompts on the payment website to pay via Credit Card.

\*CPW will also accept payment over the phone or via mail, Please contact Grant Brown to facilitate this type payment.

= 🙀 Colorado	River Outfitters Lice	ensing	
0	Attach Documents		
4	License Application Fees		
	For what type of license are you applying? * Standard	What is the term of the license (in years)? * 1	A Company of the second
Fee and the second	Valid for all rivers in Colorado.	\$625.00	C. LA COMPANY
	Total Fee:	\$625.00	
	Back Next	Pay Application Fee	RE
0	Sign and Submit		
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Click Next, check the acknowledgement box and submit.

You will then be placed back into the Outfitter home Page and see the License as pending

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ROL USER GU	JIDE Company and License Inform	ation	and the second				¢
Company Inform ROL #: 9999 Name: ROL Owner: ROL USER GUIDE Fishing Guide? X Rivers/Sections:	mation (Click to view or upload documents) .USER GUIDE Status: New State Incorporated: Colorado		* Regis Name ROL USER GI	tered User(s) Email JIDE rolusergy	uide@yahoo.co	<b>Phone Role</b> m	<b>Edit Remo</b> User
DBAs	Click here for more information.	~	🤞 Guide	Roster (Click	to view all)		+ 🗜
Contact Information	Click here for more information.	~	Name	Туре	CPR	First Aid Edit	Deactiva
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Uploaded Documents	Click here for more information.	~					
Outfitter Licens	ses	ê ¢					
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■ Inspections							
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ROL app administrators will receive a notification for a new license application. They will review the required Insurance Information, DORA license (if applicable) and Secretary of State Business information and payment information. If the application is complete they will issue the license. If it is lacking information you will be contacted via email or phone provided. For approval please allow a minimum of 3 business days for approval. You will receive an email when your request has been fulfilled. YOU ARE NOT LICENSED UNTIL THE LICENSE IS ISSUED!

#### Hello ROL USER GUIDE,

A license for outfitter, ROL USER GUIDE, was issued on Thu Sep 14 2023 15:55:05 GMT-0600 (Mountain Daylight Time)

The license must be displayed at the physical location shown on the license. All trip logs and other records must be kept at this same location.

If you have any questions, please call. I hope you have a safe and successful boating season!

Respectfully,

Grant Brown

River Outfitter Licensing Program

Colorado Parks and Wildlife

(303) 791-1954 x4122 (o)

(303) 470-0782 (f)

grant.brown@state.co.us

# And you will see that the license status has changed to Issued on the Outfitter Home page

=	Co	lorado River Outfitters Lice	ensing 🔹
Admin	Compa	ny Portal	
G Comp	any Informa	ation (Click to view or upload documents)	Registered User(s)
ROL #: 99898 Owner: ROL U Fishing Guide Rivers/Sectio	Name: ROL U USER GUIDE e? × ons:	JSER GUIDE Status: Good Standing	Name Email Phone Role Edit Delete ROL USER GUIDE roluserguide@yahoo.com. User 🖍
DBAs		Click here for more information.	+ 🗸 🕺 🕹 + 🚽
Contact Info	ormation	Click here for more information.	V Name Type CPR First Aid Edit Deactiv
Insurance In	nformation	Click here for more information.	Y Constant of the second
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Standard	Issued	09/14/23 12/31/23	
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# **RENEW LICENSE**

To renew your license start from the Outfitter home page and click on the circle icon at the top right of the Outfitter Licenses box

OL USE	ER GUI	IDE Con	mpany	y and License Information							
- Compar	ny Inform	ation (Click	to view o	or upload documents)	1	🚜 Registered	l User(s)				
ROL #: 99898 Dwner: ROL US Fishing Guide? Rivers/Sections	Name: ROL ER GUIDE X s: Colorado-U	USER GUIDE S	Status: Adm	onished		Name JOHN SMITH ROL USER GUIDE	Email johnsmithrolus roluserguide@y	erl@gmail.co ahoo.com	Phone R	<b>ole Ed</b> i Guide User	it Remov
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iver Safety Ins	pection		Fina	il - 09/01/23, 10:00	=, ,						

This will take you to the Edit Outfitter Information page of the license application, verify all information that is pre populated, **EDIT INSURANCE INFORMATION**, then click "Save Renewal and Continue"

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	<ul> <li>Outfitter License Application</li> </ul>	
	C BER Contract Information The apply may choose hink of contract sizes applicable from the reproduced and sometime the applicable from sandhily. The applicable and represent a short patienter by the applicant, any field approved the applicable to the applicable are applicable to your.	
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Click on Next, This will Open DBAs, Edit or Verify your DBA information

= 똃 Colorado River Outf	tters Licensing	٢
	<ul> <li>Conditient License Application</li> <li>Extouritier information</li> <li>Addoming business As (DBA)</li> <li>Addoming business As (DBA)</li> <li>Marken License Application Runners that will be used under this license.</li> <li>Address RAFTING 123 A85 7870 123 ABC, Deriver, CO 80122</li> <li>DBA * Phone *</li></ul>	
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Once complete then click next

Attach documents sections allow you to upload your new/current insurance documents Click choose file and upload your insurance



#### Once complete click next

Choose your license type and term (see page 9 for more information) Choose to pay via online credit card or manually via check or credit card via phone



Click next,

Read the acknowledgement statement and select the check box to sign the agreement



This will take you back to the Outfitter Home Page and you will see the license status as pending.

ROL app administrators will receive a notification for a new license application. They will review the required Insurance Information, DORA license (if applicable) and Secretary of State Business information and payment information. If the application is complete they will issue the license. If it is lacking information you will be contacted via email or phone provided. For approval please allow a minimum of 3 business days for approval. You will receive an email when your request has been fulfilled. YOU ARE NOT LICENSED UNTIL THE LICENSE IS ISSUED!

#### Hello ROL USER GUIDE,

A license for outfitter, ROL USER GUIDE, was issued on Thu Sep 14 2023 15:55:05 GMT-0600 (Mountain Daylight Time)

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If you have any questions, please call. I hope you have a safe and successful boating season!

Respectfully,

Grant Brown

River Outfitter Licensing Program

Colorado Parks and Wildlife

(303) 791-1954 x4122 (o)

(303) 470-0782 (f)

grant.brown@state.co.us

And you will see that the license status has changed to Issued on the Outfitter Home page

min Company Portal		
Company Information (Click to view or upload documents)	1	* Registered User(s)
# 99898 Name: ROL USER GUIDE Status: Good Standing her: ROL USER GUIDE fung Guide? X raySections: Colorado-Upper		Name Email Phone Role Edit Delete JOHN SMITH johnsmithroluserl@gmail.com Guide
As Click here for more information.	+ ~	KOL USER GUIDE roluserguide@yanoo.com User
Intact Information Click here for more information.	~	A Guide Roster (Click to view all) +
urance Information Click here for more information.	~	Name Type CDP First Aid Edit Deactivate
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Outfitter Licenses	Β¢	Citations & Disciplinary Actions +
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Inspections	+ 0	
r Safety Inspection Final - 09/12/23, 9:00	≡~ ~	
r Safety Inspection Final - 09/01/23, 10:00	=, ,	

# Updating Company/Insurance Information

This will allow you to update company DBAs, Contact information, Insurance information, upload business documents and allow you to see comments on the company from CPW. Remember That ROL#s are issued to the individual or corporation. When and company is sold the new owners will receive a new ROL #. DBAs and change of contact information **must be** given to CPW with in 10 days pursuant to Regulations #300.4.

Simply log into the app

To edit: Business addresses, Business Phone and/or Email, Insurance Information and expiration dates, Fishing guide/DORA number or river sections click on the Pen on the right of Company Information

=	Co	lorad	o Ri	ver Out	fitters	Licen	sing							٩
Admin	Compar	ny Porta	al					-						
🖬 Comp	any Informa	ation (Click	to view o	or upload docu	ments)			1	🚢 Regi	istered User(s)				
ROL #: 99898 Owner: ROL U Fishing Guide Rivers/Sectio	Name: ROL U USER GUIDE e? <mark>X</mark> ons:	JSER GUIDE	Status: Good	d Standing				$\bigcirc$	Name ROL USER	Email GUIDE roluserguide@y	ahoo.com	Phone	<b>Role</b> User	Edit Delete
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Contact Info	ormation		Click	here for more inform	nation.			~	Name	Туре	CPF	R Fir	st Aid Edit	Deactiva
Insurance In	nformation		Clic	k here for more infor	mation.			~	-			-		
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#### Make changes and click submit



#### NOTE THIS IS WHERE YOU UPDATE YOUR INSURANCE EXPIRATION DATES ONCE YOU HAVE UPLOADED NEW CERTIFICATES OF INSURANCE EXPIRATION DATES MUST BE UPDATED MANUALLY!

To Upload New Insurance Documents, open the Uploaded Documents drop down

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Admin Compa	ny Portal	
G Company Inform	nation (Click to view or upload documents)	Registered User(s)
ROL #: 99898 Name: ROL Owner: ROL USER GUIDE Fishing Guide? X Rivers/Sections: Colorado-U	USER GUIDE Status: Good Standing Jpper	Name Email Phone Role Edit Dele ROL USER GUIDE roluserguide@yahoo.com User ✔
DBAs	Click here for more information.	+ 🗸 Guide Roster (Click to view all) +
Contact Information	Click here for more information.	V Name Type CPR First Aid Edit Deac
Insurance Information	Click here for more information.	Y Constant of the second
Uploaded Documents	Click here for more information.	Citations & Disciplinary Actions +
Comments	Click here for more information.	+ ~
Outfitter License	25	β¢
Type Status Standard Issued	Issued Expires Comments 09/14/23 12/31/23	Action
≡, Inspections		+ 0
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#### Click "Choose File"

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G Company Information	(Click to view or upload documents)	)		/	🚢 Regis	stered User(s)				
ROL #: 99898 Name: ROL USER GU Owner: ROL USER GUIDE Fishing Guide? × Rivers/Sections: Colorado-Upper	UIDE Status: Good Standing				Name ROL USER G	Email UIDE roluserguide@yaho	o.com	Phone Role Use	e Edit er 🖍	Delete
DBAs	Click here for more information.			+ ~	🤞 Guide	Roster (Click to v	iew all)			+
Contact Information	Click here for more information.			~	Name	Туре	CPR	First Aid	Edit	Deactiv
Insurance Information	Click here for more information.			~		¥.2				
Uploaded Documents	Click here for more information.			^	▲ Citati	ons & Disciplinary	Actions			+ +
File Name Certificate of Exemption for State Sales-Use Tax - Dept of Natural Resources.pdf	Type Title Certificate of Insurance CPW INSURANCE	Date & Time 09/14/2023 15:41	Delete							
Upload Certifications of Choose File No file chosen Title: *	Type: *	Ť								
Comments	Click here for more information.			+ ~						
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Add correct file from your computer, Title the File and Choose Insurance as file Type and Click Upload.

in company information	n (Click to view or u	pload documents)			1	🐣 Regis	stered User(s)				
OL #: 99898 Name: ROL USER wner: ROL USER GUIDE ishing Guide? × ivers/Sections: Colorado-Upper	GUIDE Status: Good Star	nding				Name ROL USER G	Email UIDE roluserguide@yał	100.com	Phone Re U:	ole Edit ser 🖍	Dele
DBAs	Click here for more in	nformation.			+ ~	🤞 Guide	Roster (Click to	view all)			+
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Choose File Certificate oeso Title:*	urces.pdf	Type: *	¥.								

You will then see a Upload Successful popup box and then the new upload nested under uploaded documents

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G Company Information	(Click to view o	or upload documents)			1	🚢 Regis	stered User(s)				
ROL #: 99898 Name: ROL USER G Owner: ROL USER GUIDE Fishing Guide? × Rivers/Sections: Colorado-Upper	UIDE Status: Good	l Standing				Name ROL USER G	Email UIDE roluserguide@yaho	oo.com	Phone R U	ole Edit ser 🖍	Delete
DBAs	Click here for m	ore information.			+ ~	🤾 Guide	Roster (Click to v	view all)			+ 🗜
Contact Information	Click	here for more information.			~	Name	Туре	CPR	First Aid	Edit	Deactiva
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File Name Certificate of Exemption for State Sales-Use Tax - Dept of Natural Resources.pdf	Type Insurance	Title CPW 23 Insurance	Date & Time	Delete							
Certificate of Exemption for State Sales-Use Tax - Dept of Natural Resources.pdf	Certificate of Insu	rance CPW INSURANCE	09/14/2023 15:41								
Upload Certifications	or Other Docs										
Choose File Certificate oesour	rces.pdf	Туре: *									
© 2022 Colorado Parks & Wildlife	e		RO	L Program	Regulati	ons   TOPS					

To update DBA, Click on the "+" Symbol on the right side of the DBA drop down

dmin Compa	any Portal	
Company Inform	nation (Click to view or upload documents)	Registered User(s)
DL #: 99898 Name: RO wner: ROL USER GUIDE ishing Guide? × ivers/Sections: Colorado	L USER GUIDE Status: Good Standing	Name Email Phone Role Edit I ROL USER GUIDE roluserguide⊛yahoo.com User ✔
DBAs	Click here for more information.	+ v 🕴 Guide Roster (Click to view all) +
Contact Information	Click here for more information.	<ul> <li>Name Type CPR First Aid Edit Deliter</li> </ul>
Insurance Information	Click here for more information.	
Uploaded Documents	Click here for more information.	Citations & Disciplinary Actions +
Comments	Click here for more information.	+ ~
Outfitter Licens	es	<b>₽</b> φ
ype Status	Issued Expires Comments	Action
andard Issued	09/14/23 12/31/23	
Inspections		+ 0

Enter DBA Information and Click Add DBA

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	Add DBA  A  S50 USER RAFTING  Prove 1234567890  Advess 123west street  Cy* Grand Junction			
	State * CO Zipcode * 80000 Add DBA Cancel		TOPS	
© 2022 Colorado Parks & Wildlife		ROL Program   Regulations	TOPS	A4)

## **Reviewing Inspections**

#### **River Safety Inspections (RSI)**

RSI's are completed by rangers at put-ins, take outs and while on the river. The purpose of RSI's are to ensure that regulated trips are following all safety and equipment regulations. Rangers will collect guide information on RSI's to document TLs and guides on the trip.

Any deficiencies from an RSI will be noted by red text. Ranger Comment in relation to verbal warnings or citation information will be in the narrative box.

Company Infor	mation (Click to view or upload documents)	n Registered User(s)									
DL #: 99898 Name: RC vner: ROL USER GUIDE shing Guide? <mark>X</mark> vers/Sections: Colorado	L USER GUIDE Status: Good Standing -Upper	Name Email Phone Role E ROL USER GUIDE roluserguide@yahoo.com User	Edit Dele								
DBAs	Click here for more information.	+ 🗸 🕺 🖈 Guide Roster (Click to view all)	+								
Contact Information	Click here for more information.	V Name Type CPR First Aid Edit	Deac								
nsurance Information	Click here for more information.	V JIMMY JOHN Trip Leader V V	•								
Jploaded Documents	Click here for more information.										
Comments	Click here for more information.	+ ~	Ŧ								
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ndard Issued	09/14/23 12/31/23										
Inspections		+ 0									
ver Safety Inspection	Final - 09/12/23, 9:00										

To review click on three bars with check mark icon on the right of the inspection

This will take you into the RSI report issued by the Ranger



Any violations or deficiencies from and RSI will be notated in Red Font and in the Narrative, Ranger will also upload a copy of the citation and paper inspection report

= 🚱 Colorado River Outfitters Licensi	ng	
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	and and and and	

If the ranger attached a document to the inspection it will show up as a blue hyperline under uploaded documents.

#### **Office Records Inspections (OI)**

ORI's are completed by ranger electronically via outfitters uploading guides and their files to the app or in person at the outfitters place of business. Either way guides have to be entered into the app. ORI's are to ensure that outfitters are using qualified guides/ trip leaders and guide instructors as required by Statute and Regulations, that outfitters are keeping accurate trip logs and are aware of the accident reporting and boat marking

regulations. ORI's also ensure that outfitters are aware of private property issues and possible violations. The App shows all guides inspected.

**Signing of ORI**: Outfitters must sign the ORI for the inspection to be considered complete. The signature means that the Outfitter understands the results of the inspections.

# **Guide Roster**

The guide roster is where a company can upload all their guides and the guides' respective guide file. This is where CPW rangers check guide records for electronic OI's and select the TL's and Guides listed on an RSI. If a guide is not listed and found on a trip during an RSI, Rangers will add the guide when completing their end of the RSI. Please check if a ranger has entered the guide to cut down on duplicate records.

#### **Adding Guides**

First navigate to the full Guide Roster by clicking on Guide Roster from the outfitter home page.



Next click the + symbol in the upper right corner

	SER GUID	E Guide Ros	ter				Search Guide	95	lation -	Ŧ
NAME	TYPE	BIRTHDATE	CPR	CPR EXPIRATION		FIRST AID EXPIRATION QUALIFICATIONS	STATUS	FLAGGED	EDIT	DEACTIVAT
JIMMY JOHN	Trip Leader	02/01/90	~	09/14/23	~	09/14/23	Active	×	1	•

Add the Guides First and Last name as it appears on their guide documents. Choose their type, Guide, Trip Leader (TL) or Guide Instructor (GI), remember for TL and GI you must provide the proper documentation per statute, documentation is uploaded in next section. Enter their birth date.

≡ 🙀 Co	olorado Riv	er Outfitte	ers Licensing	٢
	Add Guid  Name * USER GUIDE  Type * Guide  Bith Date 2/1/1990  Must be al least 18 years of age. Phone: DTIONAL	e Information	n 	
	CPR Certification			
© 2022 Colorado Parks &	Wildlife		ROL Program Regulations TOPS	

Select Checkboxes for CPR Certification and First Aid Certification and enter expiration dates shown on proper certification. Select proper remaining Checkboxes: Completed Basic Guide Training:

Trips For T.L.: MEANT TO BE TRIPS FOR GI by reg all GI are required to be TL on a minimum of 5 trips

Miles For G.I.: Guides who have 1,500 documented river miles, up to 750 of which can be documented private (non commercial) miles, Does not include minimum training.

Miles For T.L.:Guide who have 500 documented river miles, up to 250 of which can be documented private (non commercial) miles, Does not include minimum training. Qualifications drop down boxes are for guides who have been properly check out on the Numbers, Royal Gorge and Pine Creek sections of AHRA. Documentation and requirements can be found at:

https://cpw.state.co.us/placestogo/parks/ArkansasHeadwatersRecreationArea/Pages/RiverOutfittersRegs.aspx under AHRA guide qualification forms

Once all information is entered and correct click submit

Comments section is used during OI by CPW Rangers

	CPR Certification	DPR Certification Expiration	
1300	N	Aust be a date within the next 3 years. First Aid Certification Expiration 9/14/2024	
		Must be a date within the next 3 years.	
( AR	Completed Basic Gui	de Training 🔲 Miles for G.I.	
and the second s	Qualifications	•	
	Commonto:		

After clicking submit, you will be returned to the guide roster page.

#### **UPLOADING GUIDE DOCUMENTS/ UPDATING GUIDES**

From the guide roster select the guide to upload documents to or to update

Once in the guides profile you can edit TL/GI status and CPR/FA expiration dates by selecting the edit pen at the top right corner next to the guides name.

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	CUSER CUIDE Guide Information         Company:         Type: Guide         Completed Basic Guide Training × Miles for G.I. ×         Trips for T.I. × Miles for T.I. ×         Birthdate:       02/01/990         Phone:       OPTIONAL         Ernst do POTIONAL       Expiration:         Comments:       Comments:         CWW Comments:       CWW Comments:
	List of Uploaded Documents         File Name       Type       Title       Date & Time         Upload Certifications and Other Documentation         Choose File No file chosen       Environmentation
© 2022 Colorado Parks & Wildlife	ROL Program   Regulations   TOPS

To upload Guide documentation click the "choose file" box, go in to your computer and find the scanned document, select it and click open. You then need to name the document and select a type,

Certification: This is for CPR, First Aid, Wilderness First Aid/Responder, EMT... If the card says certification select this.

Qualification: This is for a guides Minimum Qualification records and any AHRA (Numbers, Royal Gorge or Pine Creek) qualifications

On-River-Log: This is the guides on river log tracking their on river experience. Can be on the CPW forms or on a companies spreadsheet

Affidavit: This is for issued in-state- missing affidavits and Out of state trained guide affidavits.

Other: Used for other pertinent documents that do not fit above categories

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		Comments: CPW Flagged: X CPW Comments:				
*		List of Uploaded	Certification Qualification	Date & Time		
A CONTRACT		Upload Certificat Choose File TEST GUIL Title: * RIVER LOG	On-River Log Affidavit Other	Intation		
©	2022 Colorado Parks & Wildl	ife		ROL Program Regulations	TOPS	

Once filled out click upload

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	Comments: CPW Flagged: > CPW Comments: List of Upload	<		Arti	
	File Name	Type cations and Other [	Title Documentation	Date & Time	
	Choose File TEST ( Title:* RIVER LOG	SUIDE LOG docx Type: * On-River Log			
© 2022 Colorado Parks & Wildl	ife		ROL Program	n Regulations TOPS	

The document will then show up under Uploaded documents for rangers to see.

= 🧼 Col	orado River	Outfitt	ers Lico	ensing	٢
	Qualifications: Status: Active Comments: CPW Flagged: X CPW Comments:				
	File Name TEST GUIDE LOG.docx	<b>Type</b> On-River Log	Title RIVER LOG	Date & Time 09/14/2023 12:21	
	Upload Certifications	and Other Do	ocumentation		
© 2022 Colorado Parks & Wil	dlife		ROL Program	Regulations TOPS	

Continue uploading supporting documents until you have met the proper documentation requirements for your guide.

#### **Guide Roster**

On the guide roster page you can change a guide's status from active to inactive or vice versa by clicking on the deactivate button. Inactive guides are guides who are not

currently guiding with your company but have guided for you in the past 3 years. Remember regulation #302.7 states that you must keep all guide records for the previous 3 years plus the current year. You will also see the guides CPR and First Aid expiration dates.

#### **Guide Affidavit Function**

You can now submit Missing In State Guide Affidavits via the portal. As always paper affidavits can be submitted to the ROL program via mail or email.

Start on the outfitter home page, click on the "paper +" icon on the right hand side of the guide roster quick view

= 💮 Co	olorado River Outfitters Li	icensing						
COL USER GU	IDE Company and License Informa nation (Click to view or upload documents)	ation	Registere	ed User(s)				
ROL #: 99898 Name: ROL Dwner: ROL USER GUIDE Fishing Guide? × Rivers/Sections: Colorado-	, USER GUIDE Status: Good Standing Upper		Name JOHN SMITH ROL USER GUIDE	<b>Email</b> johnsmithro roluserguide	bluser1@gm e@yahoo.co	<b>Phone R</b> aail.com om	ole	<b>Edit Remo</b> . Guide User
DBAs	Click here for more information.	~	and the second second	140 AND 14		80		4
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Insurance Information	Click here for more information.	~	Name	Туре	CPR	First Aid	Edit	Deactiva
Uploaded Documents	Click here for more information.	~	JIMMY JOHN JOHN SMITH	Trip Leader Guide	~	~	1	0
Outfitter License	es	<b>₿</b> ¢				ters and	1.43	-
ype Status	Issued Expires Comments	Action						
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Inspections								
River Safety Inspection	Final - 09/12/23, 9:00	=, ,	- Carrier					
© 2022 Colorado Parks 8	Wildlife F	ROL Program   Reg	ulations   TOPS					

This opens the In-State Missing Guide Record Affidavit form, which allows the outfitter to enter the affidavit information.



Fill in all boxes

Guide: The Guides Full Legal Name, Exactly how it would be on guide documents, The guide will need to create a user account spelled exactly how the affidavit is.

Date of Birth: Guides Date of Birth

Private Mile: Documented Private Miles, Documentation MUST BE PROVIDED

Commercial Miles: Documented Commercial Miles, Documentation **MUST BE PROVIDED** 

Original Training Company: The company the guide initially trained with in Colorado Location: Location of Initial guide training

Completion Date: Original completion date of guide training

Company: Current Company Name

Representative Name: Company Representative First and Last name and working title

Once filled out click the submit button, this will take you back to the Outfitter home page, Go into the guide roster and select the guide that the affidavit was entered for. Upload all supporting documentation for the affidavit, IE both private and commercial river logs to reach miles claimed on the affidavit. (see uploading guide documents section above if needed)

Have the guide request a user account. In comments state that they need to be added to your company in the guide role



This request is sent to the ROL app administrators for approval please allow 3 business days for activation. You will receive an email when your request has been fulfilled.

Have the Guide login and sign/acknowledge the affidavit by reentering their name and checking the acknowledgement box. The App will then time stamp the signature.

#### **Colorado River Outfitters Licensing** JOHN SMITH Guide Information 🧭 Company: ROL USER GUIDE Type: Guide Completed Basic Guide Training 🗸 🦷 Miles for G.I. 🗙 Trips for T.L. × Miles for T.L. × Birthdate: 02/01/1990 Phone: Email: CPR Certification: 🗸 Expiration: 05/10/2020 First Aid Certification: 🗸 Expiration: 05/10/2020 Qualifications: Status: Affidavit Status: Pending Guide Signature Comments: New guide entered through guide affidavit View The Guide Affidavit List of Uploaded Docur File Name Date & Time Type Title Upload Certifications and Other Do Choose File No file chosen



Use this affidavit to document required documentation is lost, destroyed, or mis represent a sworn statement made by th miles on regulated trips must accompane the submitting company's representative	training and river experience in the event th sing. Please complete this form carefully. The equide. A trip/river log that reflects the nec sy this affidavit. All signatures on this form r e, and the ROL Program Manager/Designee.	at a guide's initial se completed form sha essary documented ri nust be by a qualified
Guide Name.		
	Birthdate: 02/01/1990	
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#### **Guide Acknowledgement**

Reenter Guide Name For Acknowledgement

Affidavit Guide VIII

Guide Acknowledgement



Then you as a business owner/manager will login and navigate to the Guide Roster, The guide with the affidavit will show "Pending Company Signature" under status

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NAME	TYPE	BIRTHDATE	CPR	CPR FIRST EXPIRATION AID	FIRST AID EXPIRATION	STATUS EDIT	DEACTIVATE
JIMMY JOHN	Trip Leader	02/01/90	$\checkmark$	09/14/23 🗸	09/14/23	Active	•
JOHN SMITH	Guide	02/01/90	$\checkmark$	05/10/20 🗸	05/10/20	Pending Company Signature	
	it is			1. <u>20</u>			
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Click on the Guides name, \*not the edit button, Once on the guide information page select the edit button to access the affidavit,

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	← JOHN SMIT Company: ROL USER GUIDE Type: Guide Completed Basic Guide Train Trips for TL × Miles Birthdate: 02/01/1990 Phone: Email: CPR Certification: ✓ I Pirst Aid Certification: ✓ Qualifications: Status: Affadavi Status: Per Comments: New guide enter	H Guide ing ✓ for T.L. × expiration: 0: Expiration ding Compan red through gu	e Informat Miles for G.I. × 5/10/2020 a: 05/10/2020 y Signature ide affidavit.	ion 🕢	
	List of Uploaded Docum File Name TEST GUIDE LOG.docx	<b>Type</b> On-River Log	Title River Log	<b>Date &amp; Time</b> 09/15/2023 08:14	
© 2022 Colorado Parks & Wildlife	Upload Certifications a	nd Other Do	cumentation ROL Program	Regulations   TOPS	

The affidavit will appear and have a company acknowledgement box,

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	OUND SUMMER Call Call Call Call Call Call Call Cal	
	Commercial Guiden mum have recorder instruction in the areas described in Chapter P-3-River Conflores, 2 COM 4/9-3 (2012). In the second secon	
	State         Page 200         Page 200           Marce 200         Understanding 200         Understanding 200	
© 2022 Colorado Parks & Wildlife	ROL Program   Regulations   TOPS	

Click on the box to sign the affidavit for the company. This will return you to the guides information page, if you open the affidavit you can see that the ROL Program has not signed the affidavit yet.



Once this is completed it will be sent to the ROL app administrators for approval please allow 3 business days for approval. The ROL program will reach out if there are issues with the Affidavit. Guides **CANNOT** guide until it has been approved. **THE AFFIDAVIT IS STILL A LEGAL DOCUMENT AND MUST BE FILLED OUT ACCURATELY!** On the guide roster the guide will show "Pending ROL Review" under status, again the guide cannot guide yet.

=	Colorado	River Ou	tfitters	Licens	ing					
← ROL US	ER GUIDE G	uide Roster						Search Guides		+
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JOHN SMITH	Guide	02/01/90	~	05/10/20	~	05/10/20		Pending ROL	1	
	3-1 <u>8</u>				-1					

Once the ROL program has reviewed the affidavit and approved it, the guides status will switch to active and the guide can now start to guide regulated trips

=	Colorado	River Ou	tfitters	Licens	ing			٢
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NAME	TYPE	BIRTHDATE	CPR	CPR EXPIRATION	FIRST AID	FIRST AID EXPIRATION QUALIFICATIONS	STATUS EDIT	DEACTIVATE
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JOHN SMITH	Guide	02/01/90	~	05/10/20	~	05/10/20	Active	•

For guides that have trained out of state. The out of state trained guide affidavit is still only available in paper form. The form can be found at this link: <a href="https://cpw.state.co.us/Documents/Boating/OutofStateTrainedGuideForm.pdf">https://cpw.state.co.us/Documents/Boating/OutofStateTrainedGuideForm.pdf</a>

Outfitters will sign this with the guide and the outfitter is responsible for looking and verifying all provided out of state training information and keeping on file.

# Reviewing Citations and Disciplinary Actions

Rangers will enter Citations that have been issued into the app as well as other CPW Law Enforcement Records management systems. This is done to alert the company that a citation has been issued, guides sometimes do not tell owners about citations not seeing the larger impacts a citation can have.

From the Outfitter Home Page, Citations/Disciplinary Actions will appear in the lower right corner. If it is blank your company has not been issued a citation since use of the app began, again in 2022.

Blank space example

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ROL USER GU	JIDE Company and License Info	rmation	¢0
🖶 Company Inform	nation (Click to view or upload documents)	🖍 Registered User(s)	
ROL #: 99898 Name: RO Owner: ROL USER GUIDE Fishing Guide? X Rivers/Sections: Colorado	L USER GUIDE Status: Good Standing -Upper	Name         Email         Phone         Role         Ed           JOHN SMITH         johnsmithroluserl@gmail.com <th><b>lit Remo</b> Guide User</th>	<b>lit Remo</b> Guide User
DBAs	Click here for more information.	×	
Contact Information	Click here for more information.	Guide Roster (Click to view all)	+ 🗎
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Outfitter Licens	ses	θφ	-
Type Status	Issued Expires Comments	Action	
Standard Issued	09/14/23 12/31/23		
=, Inspections			
River Safety Inspection	Final - 09/12/23, 9:00		
© 2022 Colorado Parks	& Wildlife	ROL Program Regulations TOPS	

If you have received a citation it will appear like below

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ROL #: 99898 Owner: ROL I Fishing Guid Rivers/Sectio	Name: ROL USER GUIDE e? × ons: Colorado-Uj	USER GUIDE	Status: Good	I Standing			Name JOHN SMITH ROL USER GUIDE	Email johnsmithroluse roluserguide@y	er1@gmail.co ahoo.com	Phone R m	ole Edi Guide User	it Remove
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Contact Info	ormation		Click	here for more information.		~	A Guide Ros	ter (Click to vie	ew all)			+ 🗈
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Outfit	ter License	s			=	¢	A Citations 8	Disciplinary A	Actions			
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River Safety I	nspection		Fin	al - 09/12/23, 9:00	=							
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To see citation information click on the drop down arrow, the app will display all information entered by the Ranger

OL USER GU	IDE Company and License Informa	tion						4
Company Inform	nation (Click to view or upload documents)	1 🖌 🕹	Registered	d User(s)				
OL #: 99898 Name: ROL wner: ROL USER GUIDE ishing Guide? × ivers/Sections: Colorado-1	USER GUIDE Status: Good Standing Upper	Nam JOH ROL	ne IN SMITH . USER GUIDE	Email johnsmithrolus roluserguide@y	erl@gmail.c ahoo.com	Phone R om	o <b>le</b> Guide User	Edit Remove
DBAs	Click here for more information.	~						
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Outfitter License	25	ê ¢ 🚺	Citations 8	Disciplinary A	Actions			
ype Status	Issued Expires Comments	Action Cas	e: F12345, PCR0	000000 Citatio	n - Citation, R	eg #305.4 "No T	"hrow Bag"	~
andard Issued	09/14/23 12/31/23	Tj	pe: Citation	lohn				
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<ul> <li>Inspections</li> </ul>		Is	sued: 09/01/202	23 mmy John had no Th	row bag or H	uman Waete Co	ntainer on	trin Citation
iver Safety Inspection	Final - 09/12/23, 9:00	=~ ~ "	as given for no t	hrow bag, a verbal w	arning was is	sued for no hun	nan was co	intainer
iver Safety Inspection	Final - 09/01/23, 10:00	=, ,	-					

The Case Number should include the Ticket number, beginning with an F, the PCR number is the CPW Law Enforcement Records case number.

Disciplinary Actions of the following manner are also listed here, Letter of Suspensions, License out of date, Letter of Admonishment, Actions of Probation, Actions of Revocation. Here is an example of a Letter of Admonishment

≡	olorado River Outfitt	ers Licensing
Admin Compa	ny Portal	
G Company Informa	ation (Click to view or upload documents)	🖍 Registered User(s)
ROL #: 99898 Name: ROL U Owner: ROL USER GUIDE Fishing Guide? × Rivers/Sections: Colorado-U	JSER GUIDE Status: Admonished	Name     Email     Phone     Role     Edit     Delete       JOHN SMITH     johnsmithroluser1@gmail.com     Guide     Image: Comparison of the second s
DBAs	Click here for more information.	+ ~
Contact Information	Click here for more information.	🗡 🕺 Guide Roster (Click to view all) + 😭
Insurance Information	Click here for more information.	Name Type CPR First Aid Edit Deactivate
Uploaded Documents	Click here for more information.	y JIMMY JOHN Trip Leader V V P
Comments	Click here for more information.	+ V JOHN SMITH Guide V V P
Outfitter License	s	🖹 🧔 🔺 Citations & Disciplinary Actions 🔶 + +
Type Status	Issued Expires Comments	Action Case: Letter of Admonishment - USER GUIDE LETTER OF
Standard Issued	09/14/23 12/31/23	Case: F12345, PCR000000 Citation - Citation, Reg #305.4 "No Throw Bag"
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River Safety Inspection	Final - 09/12/23, 9:00	Vaur authention was successful Welcome to the POL and OK
© 2022 Colorado Parks	& Wildlife	ROL Program   Regulations   TOPS

Again you can see more details by clicking on the drop down arrow

🖬 Company Infor	mation (Click to view	or upload documents)		🗡 👫 Register	ed User(s)						
ROL #: 99898 Name: RO Owner: ROL USER GUIDE Fishing Guide? 🗙 Rivers/Sections: Colorado	L USER GUIDE Status: Adı Upper	monished		Name JOHN SMITH ROL USER GUIDE	Email johnsmithrolus roluserguide@y	ser1@gmail.co yahoo.com	Phone Ro m	ole Eo Guide User	lit Remov		
DBAs	Click here for	more information.		~							
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Outfitter Licens	ses		6	Citations	& Disciplinary	Actions					
Type Status	Issued Expires	Comments	Act	ion Case:	Letter of Admonis	shment - USER	GUIDE LETTER	OF	~		
Standard Issued	09/14/23 12/31/23			PCR11111111 Type: Letter of A	ADMONISHMENT Admonishment						
				Issued To: ROL	USER GUIDE						
Inspections				Officer: Haskins Issued: 09/15/2	1023						
River Safety Inspection	FI	inal - 09/12/23, 9:00	=~	<ul> <li>Expires: 09/15/3</li> </ul>	Expires: 09/15/2024						
River Safety Inspection	Fir	nal - 09/01/23, 10:00	=~	GUIDE a letter o	Comments: Due to Multiple Safety Violation in a season CPW has issued ROL USER GUIDE a letter of Admonishment. You will find it uploaded under your companies						
				uploaded docur	nents. A copy was also	o sent via mail	and email to th	e addressed	provided.		

You will find the letter under the Uploaded Documents dropdown arrow, click on the blue hyperlink to open the letter

Company Information (	Click to view	or upload documents)		1	- Registered	d User(s)				
DL #: 99898 Name: ROL USER GU wner: ROL USER GUIDE shing Guide? × ivers/Sections: Colorado-Upper	JIDE Status: Adn	nonished			Name JOHN SMITH ROL USER GUIDE	Email johnsmithrolus roluserguide@y	erl@gmail.co ahoo.com	Phone Ro m	ole Ed Guide User	lit Remo
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LETTER OF ADMONISMENT EXAMPLE.pdf	Other	2023 Letter of Admonishment	09/15/2023 09:08		Citations 8	Disciplinary A	ctions			
Certificate of Exemption for State Sales-Use Tax - Dept of Natural Resources.pdf	Insurance	CPW 23 Insurance	09/14/2023 16:17	T	Case: PCR11111111 Type: Letter of Ad Issued To: ROL US	Letter of Admonisi ADMONISHMENT monishment SER GUIDE	hment - USER	GUIDE LETTER	OF	,
Certificate of Exemption for State Sales-Use Tax - Dept of Natural Resources.pdf	e Certificate of Insurance CPW INSURANCE 09/14/2023 15:41				Officer: Haskins Issued: 09/15/20 Expires: 09/15/20	23 124		00111		
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