

myColorado™ FAQ



Starting this spring (March–April 2021), Colorado Parks and Wildlife (CPW) resident fishing licenses will become accessible from a customer’s **myColorado™ account**.

[myColorado](#), the State of Colorado’s official mobile app, provides residents with secure and convenient access to state services, and gives residents the ability to create an electronic version of their Colorado driver’s license or state identification (ID) card on their smartphone as proof of identity within the state. CPW has partnered with the myColorado team to allow resident fishing license products from customer accounts to also be accessible as another service on the app.

The specific fishing products you could see include:

- Resident annual
- Resident youth annual
- Resident senior annual
- Resident 1-day
- Resident additional-day
- Resident senior low-income lifetime
- Resident disability lifetime
- Resident VA lifetime
- Resident first responder lifetime
- Extra rod stamp

In the future, CPW may be exploring adding new products to the myColorado mobile app, such as individual park passes, dog-off leash passes and some annual hunting licenses.

Security Features

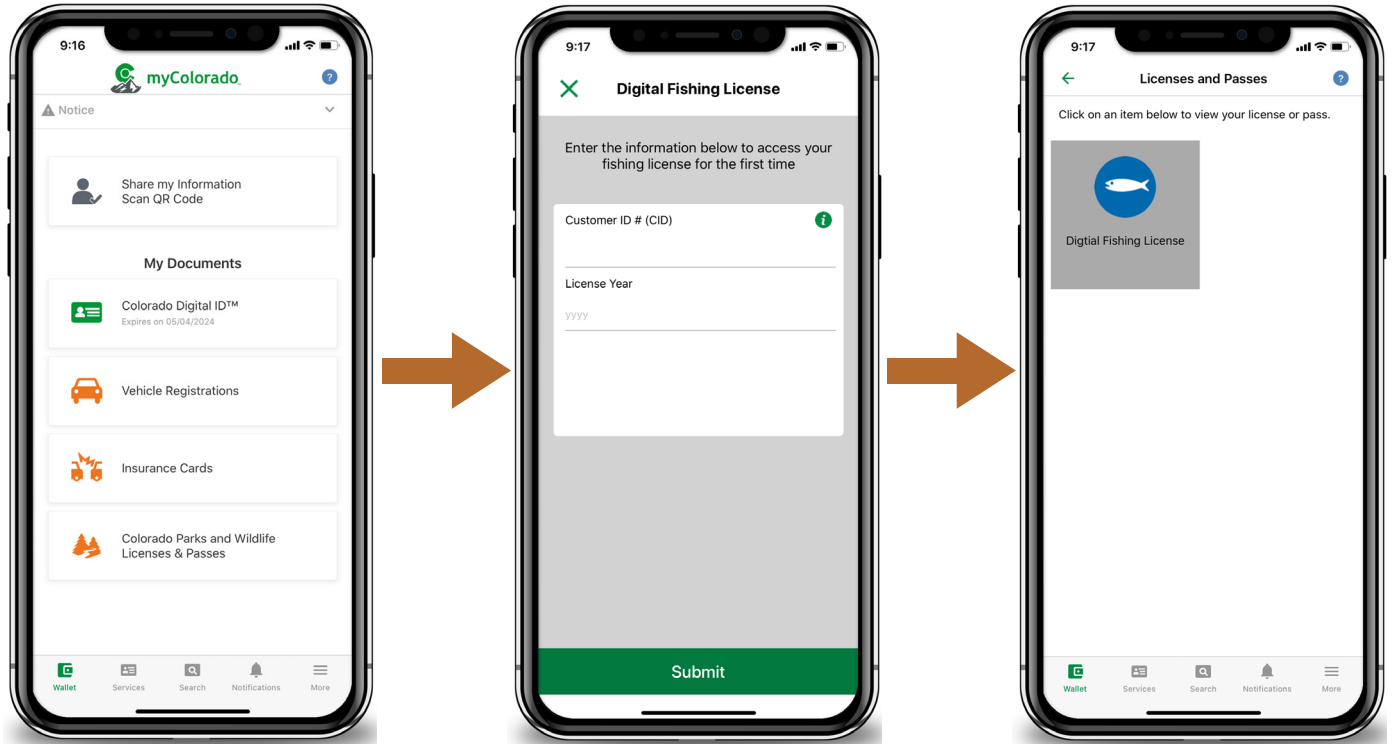
- ▶ Customers must log in to the myColorado app with their username and password or fingerprint.
- ▶ myColorado does not allow for screenshots, so licenses cannot be copied or shared. You should see “floating” virtual holograms on all screens of the electronic fishing license to verify that it is legitimate.
- ▶ If the product status changes in CPW’s licensing system, the product status in the myColorado app will reflect the change when the phone has broadband connectivity. *For example, if the product has expired, it will have an “expired” watermark. If the product has been canceled, refunded, voided, reversed, etc., no license will appear. If the product has been revoked, no license will appear and the customer will receive a notice to contact CPW.*

Contact Information and Technical Support

For myColorado questions and technical support, please provide details in [this form](#) or call the myColorado Support team at 303-562-9855. Support is available Monday–Friday from 8 a.m. to 5 p.m. For general information about the app and Digital ID, visit [myColorado.gov](#).

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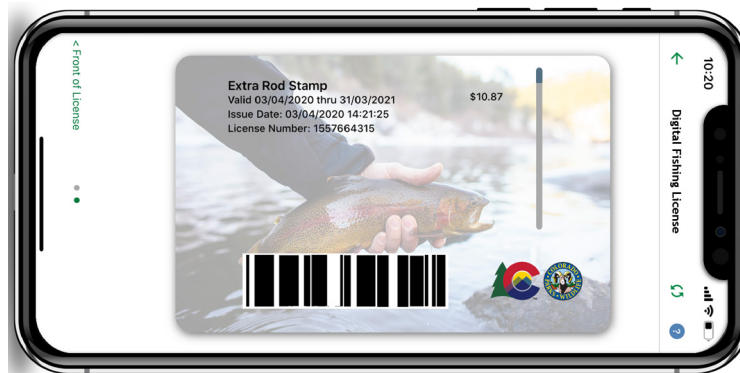
What Will it Look Like?



**This is just a mock-up of what these products could look like. Please note that ANS stamps will not display in the app initially.*



front of fishing license in the app



back of fishing license in the app