

Creative Subcommittee Meeting Minutes July 31, 2023 ~ 11:00 a.m. - 12:00 p.m.

Members Present: Ehrhart-Gemmill, Gates, & Twinem

Members Absent:

Also in Attendance: CPW: Jennifer Anderson (Staff Liaison) & Ginny Sednek (Secretary/Acting Treasurer)

## Direction for the Creative Campaign

The subcommittee identified feedback for the creative campaign, 'A Day In The Life Of A Wildlife Biologist' to be shared with R&R Partners at the 8/7 meeting.

## Overall feedback:

- Approval process was frustrating
  - Turn around time is rushed
  - o Hard to collaborate over email and have cohesive feedback/direction
- Full Council had not seen content throughout the process
- Creative work in a silo (sub committee)

## Identified gaps:

- A robust content/campaign plan is missing- clear plan/time for approval
- Campaign feels disjointed missing cohesive campaign strategy
  - Mixed messaging, some content does not make sense
  - o What do we want people to walk away with what are we saying and to who
  - Want to revise/remove items from the campaign that do not make sense.
  - Need: Better messaging strategy from R&R to help move this forward
- Need alignment
  - Need better cohesivity
- Overt mistakes made on a pricey production with few options for work arounds (e.g. use of incorrect wording cpw, feeding, etc)
- Content is similar to our other campaigns verbiage is almost exact
- "day in the life...." is missing from campaign
- Campaign messages were underwhelming/ repetitive from past campaigns/doesn't feel new and different
- Reconcile of the money- concerns of the amount of money spent
  - Want to see how we spent the money so we can plan for contingency.
- Hope was that campaign would look more authentic and less scripted
  - Don't feel like we were listened to (e.g. candid) and advance feedback not taken into account (e.g. CPW. Feeding)
- Is what we are doing follow the research?

## Proposed plan to move forward with creative campaign:

- R&R set a contingency plan for the pause in the new campaign
- R&R provide clearly defined roles of the R&R Team (i.e. Dani and Miriam)
- R & R provide comprehensive campaign messaging strategy guide and a robust content/campaign guide.
- Sub-committee and Council identify, with input and use of R & R created campaign messaging strategy guide.
  - o what needs to be revised?

- o what needs to be removed?
- o what needs to be redone?
- Set cadence for approvals moving forward
- Sub-committee set schedule/milestones/expectations
  - o 30 minute weekly sub-committee meetings (Monday afternoons 2-3pm) R&R take the
  - Need time for review/reflection/discussion
  - Materials for review/comment needs to be sent to sub-committee no later than
    2-business days in advance of standing sub-committee meeting (submitted by COB Wed)
  - Sub-committee meeting will/may include R&R
  - Monthly council meetings to be used to present creative to council for approval
  - Have weekly meetings regardless of monthly CWC meeting so we don't burden entire Council with creative subcommittee decisions
  - Is there an option for a sharable document (e.g. Google docs, etc) so all comments can be observed